



Privacy Policy

Your trust is important to us. We want you to know we've updated our Privacy Notice as of 25 May 2018 to explain how we collect and handle your personal data.

As a company intelecomm (UK) Limited are pursuing B2B business mobile and fixed line contract sales including mobile security software based in Worcestershire. Company Reg number 04563348.

Registered office address: Premier House, 31 Foregate Street, Worcester WR1 1EE. Contact telephone number: 01905 726555. Email address: info@intelecomm.co.uk. [We are responsible for your personal information as "controller" of that information under the General Data Protection Regulations.](#)

What information we need to collect and use

In order to fulfil the terms of our contract with you or take steps to enter into a contract with you we will need the name, work address, work email address and work contact telephone number(s) of your employees/representatives. You may also but do not have to provide the names of the individuals who will be linked to the mobile phone numbers provided to you as part of our services.

When providing account management/analysis services we will have access to some or all of your itemised billing, which will include details of the telephone numbers of people called on the telephone numbers provided to you as part of our services. We will also have details of the passwords and user names allocated to your account.

How we will use the information about you

We rely on the fact that processing your personal information is necessary for a contract we have with you, or because you have asked us to take specific steps before entering into a contract as the lawful basis on which we collect and use your personal data.

In addition we rely on the fact that the processing is necessary for our legitimate interests in respect of informing you as a business about other similar services we offer.

Intelecomm (UK) Ltd take your privacy seriously and will use your personal information in a number of ways that will help us to provide a fully efficient account management service:

When we create an account with the network you have selected – these details are required.

When you contact us by any means with queries relating to your account/ contract.

When you book an appointment with us.

When you have given us third party permission to share with us the information they hold about you.

We keep records of your interactions with us such as telephone conversations, emails and other correspondence and your instructions to us.

We will use your information to contact you regarding renewal of your contract.

We will use your information to contact you regarding other similar services that we provide. You can unsubscribe from these types of communications at any time.

We will use your information to render invoices for our services and collect payment.

Why we need it

We need to know your basic personal data / Company details in order to provide you with an accurate recommendation for your personal circumstances. We will not collect any personal data from you that we do not need in order to provide and oversee this service to you.

Who do we share your data with?

We only share your information where it is required to fulfil the needs of your contract and we will only share it with your chosen network provider.

Where necessary Tariff analysis will be out sourced however we check to make sure that the organisations we work with are network approved & GDPR compliant. We only share your information for the purpose of providing the Tariff analysis. We will share names and addresses with couriers / postal service in order to fulfil hardware requests.

Names and work contact details may be shared with our suppliers for example our accountants and legal advisers in order to recover money legitimately owed to us, comply with our legal obligations and where appropriate take professional advice.

How long we keep it

We are required to keep your Company data, such as name, address, contact details and contract details for a minimum of your contract length + 6 months we do however keep most records for 6 years after the termination of your Agreement at which time it will be destroyed.

The information used for marketing will be kept with us until you notify us that you no longer wish to receive this marketing information.

Your rights

You have a number of rights under the General Data Protection Regulations which include:

If at any point you believe retained information is incorrect you can request that this information is corrected.

You can request to see what information we hold about you and have a copy in a structured commonly used and machine readable format.

In some circumstances you have the right to request that information we hold about you is deleted.

You can object to the use of personal information for direct marketing purposes.

You can object to decisions being taken by automated means which then have a legal effect concerning you.

You can object in some circumstances to our continued processing of your personal information or request that how we process your information is restricted.

If you have any questions or wish to exercise any of your rights as outlined above please contact Louise Middleton (Director) by

Email info@intelecomm.co.uk

Telephone: 01905 726555

Intelecomm (UK) Ltd, Premier House, 31 Foregate Street, Worcester, WR1 1EE